

Job Title: Business Analyst

Salary: Competitive

Location: Various

Job Type: Full-time, hours: 8.30am to 5pm

A new opportunity has arisen for a technical Business Analyst to join our organisation. You must come from a Telecommunication, Manufacturing or Financial Services background. The Business Analyst will be the liaison point between the business and IT, developing stakeholder relationships and exposing the true needs of the business whilst defining, managing and communicating requirements to support delivery of projects. You will also participate in the creation of the AS IS and TO BE business processes and work closely with Product owners and UI/UX designer to design customer journey and define business rules for prototype development.

Requirements:

- Hold a bachelor's degree in Business, Business Administration Science or related field
- Experience working as a Business Analyst for Telecommunication, Manufacturing or Financial Services.
- Knowledge of Analysis and development techniques such as Agile SCRUM and Waterfall.
- Knowledge of Microsoft Power point, Word and outlook
- Use of Jira, Confluence and Trello to manage both functional and non-functional requirements

Essential Competencies:

- Experience gathering requirements, scope and change management and project initiation
- Excellent stakeholder management skills
- Project Planning experience
- Excellent communication and interpersonal skills
- Ability to work in a team structure and Autonomously
- Analytical and forward thinking, tackling problems in a logical and systematic manner
- Ability to establish efficient and appropriate courses of action for self and others, prioritising activities

Desirable Skills:

- Knowledge of Microsoft Visio
- Knowledge of Business Process Management & Re-engineering providing transitioning steps between old and new business processes